

**AMENDMENTS TO THE CLAIMS:**

This listing of claims will replace all prior versions, and listings, of claims in the application:

**Listing of Claims:**

1. (CURRENTLY AMENDED) A method for obtaining information regarding events to be taking place within a software program to be used by a customer on a computing device, comprising:

including, for each of a number of selected events, an indicator within the software program that records the selected event, the indicator including a text string created by a software developer and descriptive of the selected event;

assigning and including a unique tag corresponding to each text string;  
creating an index mapping each tag to the corresponding text string; and  
removing each text string from the program prior to transferring the program to a customer.

2. (ORIGINAL) The method of claim 1, further comprising:  
creating, on the computing device, a file of the recorded events including the unique tag for each event;  
receiving, from the computing device, the file of the recorded events;  
processing the file, by replacing into the file, the text string corresponding to each tag within the file; and  
outputting a text string record of the events which took place within the software program, thereby providing a software provider a text record of the events taking place in the program to determine how the program may have failed.

3. (ORIGINAL) The method of claim 1, wherein the indicator is a function call.
4. (ORIGINAL) The method of claim 2, further comprising:  
as the program executes on the computing device, limiting the size of the file of the recorded events.
5. (ORIGINAL) The method of claim 4, further comprising:  
in response to a failure of the program on the computing device, automatically transmitting the file to a repository accessible by the software provider.
6. (ORIGINAL) The method of claim 5, wherein the failure is a crash of the program.
7. (ORIGINAL) The method of claim 1, further comprising including within selected indicators an identifier, the identifier identifying information unwanted by a software provider.
8. (ORIGINAL) The method of claim 7, further comprising:  
filtering out, prior to transmittal of the file to the repository, selected data indicated by the identifier as unwanted information.
9. (CURRENTLY AMENDED) A computer-readable medium having computer-executable instructions for performing a method for obtaining information regarding events to be taking place within a software program to be used by a customer on a computing device, comprising:

searching for a text string within the software program created by a software developer and  
descriptive of a selected event;

assigning and including a unique tag to each text string found;

creating an index mapping each tag to the corresponding text string; and

removing each text string from the program.

10. (CURRENTLY AMENDED) A computer system having a processor, a memory, and an operating environment, the computer system operable to execute a method for obtaining information regarding events to be taking place within a software program to be used by a customer on a computing device, comprising:

searching for a text string within the software program created by a software developer and  
descriptive of a selected event;

assigning and including a unique tag to each text string found;

creating an index mapping each tag to the corresponding text string; and

removing each text string from the program.

11. (CURRENTLY AMENDED) A method for recording program information, by a software provider, about events to be taking place within a software program executing on a computer to be used by a customer, comprising:

including, for each of a number of selected events, an indicator within the software program that records the selected event, the indicator including a text string created by a software developer and descriptive of the selected event;

coding the text string with a unique tag corresponding to each text string;

creating a decoding file mapping each unique tag to the corresponding text string; and

removing each text string from the program prior to transferring the program to a customer.

12. (ORIGINAL) The method of claim 11, further comprising receiving, from the customer, a file of the recorded events, the file including the unique tag for each event; decoding the file by mapping the coded tag with the corresponding text string; and outputting a text string record of the events which took place within the software program, thereby providing the software provider with a text record of the events taking place in the program to determine how the program may have failed.

13. (PREVIOUSLY PRESENTED) The method of claim 2, further comprising: deleting the file when the program closes normally, without crashing.

14. (PREVIOUSLY PRESENTED) The method of claim 7, wherein the unwanted information is sensitive or personal information about the customer.